

EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

Outages

During 2018, the Company no service.

Unfulfilled Service Requests

During 2018, the Company no unfulfilled service requests.

Customer Complaints

During 2018, the Company's customer service department received no complaints from consumers.